



Digital dictation proves to be the right prescription for GP surgery

Pocket Memo plus SpeechExec Pro transcription set speeds workflow for doctors and secretaries

Providing personalised care

Based in a listed Georgian building in the centre of Gainsborough, Lincolnshire, the team at Caskgate Street Surgery sees around 200 patients each day. The practice, led by five GPs, used to rely on analog tape equipment for dictation. Doctors strapped a cassette to the patient record and handed the bundle to secretaries for typing.

Typical problems with this way of working included tapes getting lost or associated with the wrong patient file, and poor sound quality from worn out tapes wasting time and causing errors at the transcription stage.

Having decided to look for more up-to-date dictation technology, the GPs sought advice from Todd's Business Systems in

The facts

Customer

Caskgate Street Surgery,
Gainsborough, United Kingdom
www.caskgatestreetsurgery.co.uk

Philips partner

Todd's Business Systems Limited, Lincoln
www.tbsl.net

Philips solution

Pocket Memo digital dictation recorder 9600
SpeechExec professional transcription set 7277

PHILIPS



“Our new Philips digital system is fantastic. I honestly cannot imagine ever going back to using tapes.”

Sara Talbot, Secretary, Caskgate Street Surgery

Lincoln on a digital solution which would be easy to use. Past experience of the reliability of the brand's products led the doctors to focus on finding a Philips solution.

Advanced functionality and style

With the help of Todd's Business Systems, an independent supplier which uses a consultative, customer-focused approach to deliver solutions for any business environment, Caskgate Street Surgery selected Philips Pocket Memo digital dictation recorders and the 7277 transcription set with SpeechExec workflow software.

The digital recorder's ergonomically shaped light-weight metal body with intuitive one-thumb operation offers unparalleled user-friendliness. A high-quality built-in microphone and .dss file format ensure outstandingly clear sound for accurate transcription, while patient data can be protected by file encryption, the device PIN code and write-protection.

Other advanced features include professional editing functions via the slide switch, voice commands and two 'smart buttons' for fast scrolling through menu options.

The Philips 7277 professional transcription set with SpeechExec Pro software is designed to make document creation easy and intuitive. Ergonomic accessories and innovative workflow software enhance productivity and guarantee that important dictation files can be identified at a glance.

Prioritising urgent dictations

For Caskgate Street Surgery, digital dictation has brought significant benefits compared with using a tape-based system. Greatly improved sound clarity has speeded the transcription process and reduced the chance of errors. In addition, it is easy to refer back to a dictated electronic file at a later date, and the possibilities for archiving are an additional advantage.

SpeechExec Pro software integrates seamlessly with Microsoft Office and with the practice's EMIS clinical software. Whereas with cassette tapes it was difficult to identify urgent work and impossible to know how long a dictation was, the secretaries love the work list of the SpeechExec Pro software which indicates the priority setting, length, author and date of each dictation file. This comprehensive information enables secretaries to manage their working day and turn around important documents more quickly.



Philips Pocket Memo digital dictation recorder 9600



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www.philips.com/dictation